

# **TECNOBOOST 4**

**Permanent magnet variable frequency  
multistage centrifugal pumps 50/60 Hz**

**LIMITED WARRANTY**



**Tecnodyne Pumps Inc.** hereinafter referred to as “**Tecnodyne**” warrants the product it manufactures to be free of defects in material and workmanship for a period of two (2) years from the date of sale (should not be more than 30 months from the manufacturing date).

This limited warranty is extended only to the original user of the product manufactured by **Tecnodyne Pumps Inc.** (“**Tecnodyne**”)

This limited warranty is valid only when the product is installed strictly in accordance with **Tecnodyne’s** installation and operating instructions manual by certified service personnel.

**Under this warranty:**

- **Tecnodyne** will not be liable for any cost related to product removal, transportation, shipping, installation, loss of use, or other consequential charge or damage that may arise from a warranty claim.
- **Tecnodyne's** liability will be limited to repairing or replacing any product manufactured by **Tecnodyne** at **Tecnodyne's** choice.
- **Tecnodyne** does not warrant Parts that are not of its manufacture which are used in the production of a complete product, and these Parts will be subject to its original manufacturer’s warranty but not **Tecnodyne** warranty.
- Normal wear and tear are not covered under this warranty.

**Tecnodyne will not be liable for damage, malfunctions, or any wear to its Product due to:**

- The Product was not installed according to **Tecnodyne's** installation and operating instructions manual.
- Any work performed by an unauthorized service center or uncertified service personnel to correct malfunction caused by misuse, negligence, or disregard of **Tecnodyne's** written instructions concerning the installation, operation, and maintenance of its product.
- The Product was serviced, repaired, dismantled, and adjusted by an unauthorized service center or uncertified service personnel.
- Replacement of maintenance and wear parts, such as but not limited to, seals, bearings, valves, sensors .... etc. by an unauthorized service center or uncertified service personnel.
- Additional service work performed above that which is required to satisfy warranty requirements.
- The product was used for other purposes than what is recommended by **Tecnodyne**.
- Abnormal operating conditions like storms, floods, war, accidents, or any other force majeure beyond the control of **Tecnodyne**.

**To get your product serviced under this limited warranty:**

- You must return the damaged or defective Product to **Tecnodyne's** distributor or seller from which it was purchased. You must provide proof of purchase which shows the purchase date.
- You can deliver or ship the defective Product with supportive documents, freight prepaid, to **Tecnodyne's** distributor or seller from which it was purchased (providing prior permission is obtained from **Tecnodyne** or **Tecnodyne's** distributor or seller). The original user is fully -

responsible for the Product during shipping and should ensure that product has arrived at **Tecnodyne's** distributor or seller without any damage. **Tecnodyne** or **Tecnodyne's** distributor or seller will not be responsible for the cost of the Product and the shipment of said Product to or from **Tecnodyne** or **Tecnodyne's** distributor or seller and will not accept any claims for lost Product.

- In the event of a defect, A detailed Warranty Claim Form must be submitted by **Tecnodyne's** distributor or seller to **Tecnodyne** within seven working days of receiving the defective Product. The Warranty Claim Form must be complete and accurate when it is submitted to **Tecnodyne**.
- In all cases, **Tecnodyne** reserves the right to approve, reject or partially approve a warranty claim. **Tecnodyne** will provide to the best of its ability a failure analysis decision within 30 days of receipt of the completed claim. It must be understood that **Tecnodyne** will evaluate and assess all warranty claims. All warranty approvals will be based on our standard warranty policy.
- Delivery schedules are not covered by any warranty terms, and all dates given are approximate and subject to change without notice.
- Any Product repaired or replaced by **Tecnodyne** or **Tecnodyne** authorized distributor, seller, or certified service partner under the provisions of these limited warranty terms will continue to be covered by **Tecnodyne** warranty only through the remainder of the original warranty period set forth by the original date of purchase.

**Tecnodyne** does not accept any claims for damages due to third-party liability or malfunctions caused by products of other suppliers or manufacturers.

**Tecnodyne Pumps Inc.** shall not be liable for incidental or consequential losses and damages consequential damages, losses, or expenses arising from installation, operation, or any other causes.

THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTENDS BEYOND THOSE WARRANTIES DESCRIBED OR REFERRED TO ABOVE.

Some jurisdictions do not allow exclusion or limitation on how long the implied warranty lasts, so the above limitations or exclusion may not apply to you.

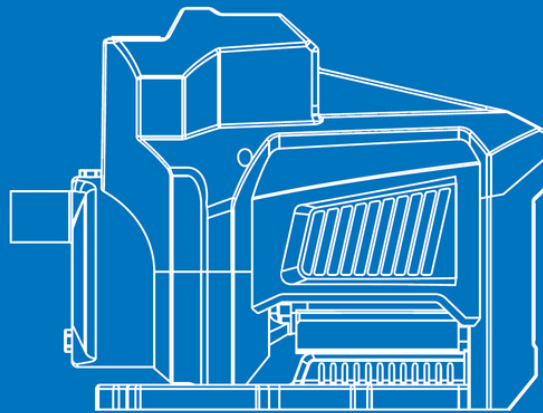
Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.

For more information, contact Tecnodyne Pumps Inc. at [info@tecnodyne.ca](mailto:info@tecnodyne.ca)

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# TECNODYNE



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